



COMMUNITY CARE PARTNERSHIP OF MAINE

ABOUT CCPM

Community Care Partnership of Maine (CCPM) is an accountable care organization (ACO) of community-focused, mission-based health care organizations in Maine dedicated to improving the collective health of our communities through the coordination of sustainable, innovative, and effective patient-centered care.

CCPM member organizations are committed to collaboration, resource sharing, and the implementation of best practices for improving the patient and care team experience, achieving high-quality clinical outcomes, and managing costs.

CCPM is comprised of 15 member health care organizations throughout Maine. Members must meet certain quality measures in order to join CCPM. Current requirements include use of an EMR and certification as a Patient Centered Medical Home (PCMH).

Unique Collaboration of Otherwise Independent Organizations: While all CCPM member organizations collaborate with larger hospital systems and many other groups, all strongly believe in remaining independent organizations. The ACO is comprised of 3 independent hospital systems and 12 Federally Qualified Health Centers (FQHCs).

Statewide Representation: CCPM spans the entire State, as is reflected on the below map of CCPM's member organization's locations. Partnering with CCPM offers a unique opportunity to partner with care delivery organizations throughout the State - from Portland to Caribou.

FINANCIAL BENEFITS OF CCPM MEMBERSHIP

Opportunity to Earn Shared Savings and PMPM payments

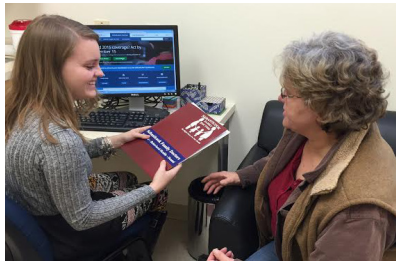
Commercial Payer ACO Participation

- CCPM is currently contracted with several commercial payers, with most providing a performance based per member per month (PMPM) reimbursement to each member organization, as well as the opportunity for the ACO to earn shared savings.
- *Note:* CCPM negotiated contracts do not replace the contracts you currently hold with payers or Medicare but instead provide revenue to member organizations in addition to their already directly contracted reimbursement terms.

Medicare ACO Participation

Medicare Shared Savings:

- CCPM achieved shared savings in its first year of participation in the Medicare Shared Savings Program (MSSP). For the 2016 performance year, CCPM achieved \$4.3 million in shared savings and for the 2017 performance year CCPM achieved over \$8.8 million in shared savings.
- Demonstrates that CCPM's physicians, hospitals and health care providers continue to make significant improvements in the quality of care they provide to Medicare beneficiaries, while also achieving cost savings.
- CCPM and its member organizations will use a portion of the performance payment to invest in infrastructure and continued improvements in the delivery of quality patient care, while distributing a portion back to the member organizations.



COMMITMENT TO POPULATION HEALTH MANAGEMENT AND IMPROVED PATIENT ENGAGEMENT

- **Local Care Coordination:** All CCPM member organizations employ local care coordinators, dedicated to supporting patients with multiple chronic diseases, high use of services, and high expenses. CCPM helps support these local resources through shared best practices and standardized workflows, patient identification tools, and reporting structures.
- **Use of Predictive Analytics:** In addition, many CCPM member organizations are currently using predictive analytics tools, driven by data provided by the State's health information exchange, to identify patients in need of care management intervention and prioritize outreach accordingly. Below is an article summarizing deployment of the work and resulting improvements in serving high-risk patient populations at SJH: <http://www.healthcareitnews.com/news/case-study-st-joseph-healthcare-sees-dramatic-improvement-serving-high-risk-population>
- **Innovative Approach, Shared Best Practices:** As an ACO, CCPM continues to build out a robust care coordination model, and look for opportunities to engage with payers and other partners to inform the work.
- **Grant Funded Opportunities:** Recently, CCPM was awarded a grant from the Robert Wood Johnson Foundation (RWJF) to embed data from local Community Action Agencies into shared predictive analytics software, providing the new dimension of social determinant data as we work to better identify and engage high-risk patients.

PARTNERING WITH PROVIDER ORGANIZATIONS IN OUR COMMUNITIES

Preferred Network Development: Understanding the impact that Skilled Nursing Facility (SNF) stays have on the overall care and outcomes of CCPM's aging population, CCPM has formed a Skilled Nursing Facility Collaborative. The work is aimed at identifying and partnering with those SNFs who are consistently providing the best quality of care to CCPM members. CCPM will partner with SNFs in our communities to further improve patient care, and transitions of care.

IMPROVING PATIENT DIAGNOSIS CODE CAPTURE

Capturing Patient Diagnosis Codes: CCPM understands the clinical and financial importance of capturing patient diagnosis codes on an annual basis. CCPM has therefore formed a workgroup focused entirely on initiatives to improve the capture of patient diagnosis codes. To date, the workgroup has been able to create education for clinicians, coders, and billers at all CCPM organizations regarding the importance of capturing diagnosis codes. The workgroup has also formed several EMR audit paths focused on capturing clinically important diagnosis codes and adding them to patients' active problem lists.

OUR SHARED VALUES

1. Advance the cause of service to the community by improving access to care, improving clinical outcomes, reducing costs, improving patient experience of care and improving employee satisfaction.
2. Work collaboratively and share information openly to achieve constant improvement in patient care, patient satisfaction and efficient healthcare delivery;
3. Share decision-making with respect to the ACO equally among members, and establish a governance structure that ensures full participation of all members in the decisions affecting them;
4. Challenge the status quo to change the way healthcare is delivered, and challenge each other to take on bold initiatives;
5. Share openly best practices and internal systems and create new shared systems with the goal of delivery system transformation;
6. State explicitly the expectations of each group initiative, along with the specific role of members, their leaders and providers in meeting those expectations;
7. Hold leaders, providers and each other accountable to explicit expectations of the ACO once those expectations are agreed upon by the group;
8. Seek administrative efficiency in the governance and operations of the ACO, and create a sustainable model of operations that will be both stable and adaptable;
9. Commit to membership criteria agreed-upon by ACO members, to include, without limitation, (1) being a not-for-profit legal entity, (2) maintaining or achieving NCQA recognition (or its equivalent) or, at a minimum, being in the process of submitting for NCQA (or equivalent recognition) within a reasonable period of time from the date of admission to the ACO, (3) utilizing a meaningful use-certified electronic medical record in a manner that allows meaningful participation in population health management, (4) providing effective practice-based care management, and (5) having the capacity to generate and utilize population health data; and
10. Participate actively in a strong team committed to supporting and learning from each other, and devote the time necessary, among senior leaders and staff of member organizations, to accomplish shared initiatives.

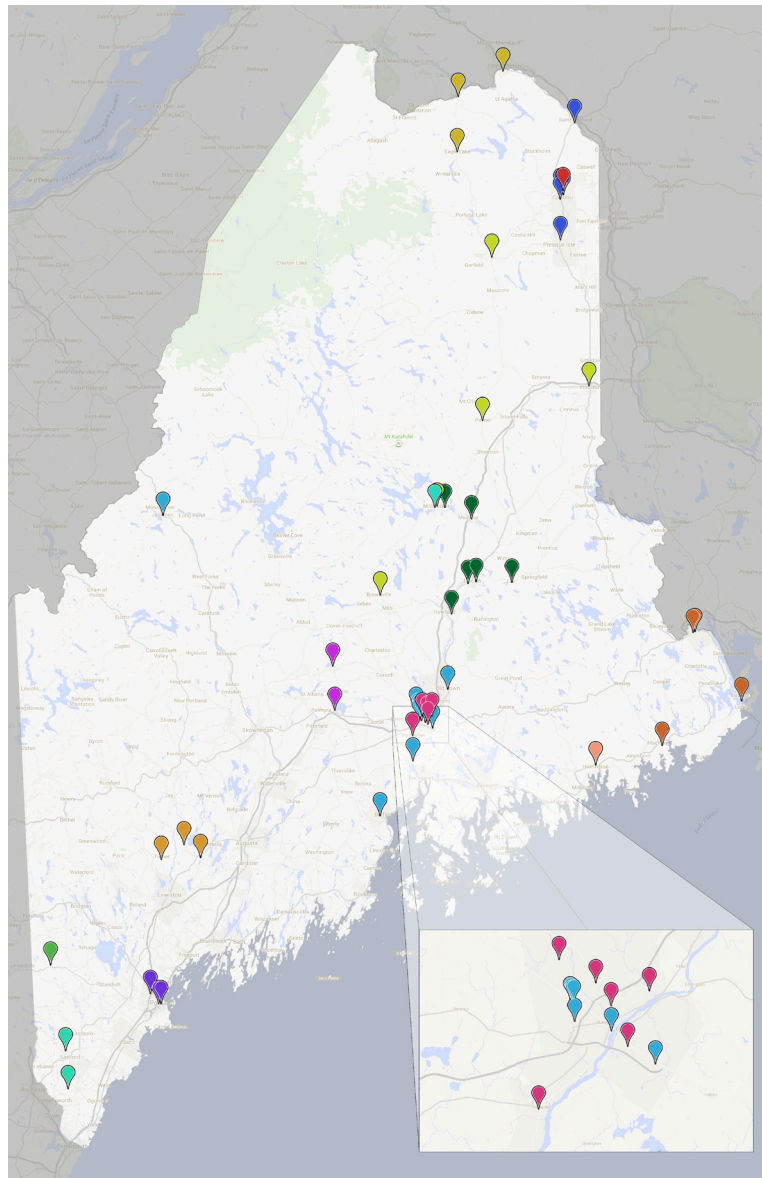
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Questions? Please contact:

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CCPM MEMBERS



- Cary Medical Center**
Caribou
- DFD Russell Medical Center**
Turner • Leeds • Monmouth
- Eastport Health**
Eastport • Machias • Calais
- Fish River Rural Health**
Eagle Lake • Fort Kent • Madawaska
- Greater Portland Health**
Portland • South Portland
- Harrington Family Health Center**
Harrington
- Health Access Network**
Lincoln • Lee • Medway
Millinocket • W. Enfield
- Hometown Health Center**
Newport • Dexter
- Katahdin Valley Health Center**
Millinocket • Ashland • Houlton •
Patten • Brownville
- Millinocket Regional Hospital**
Millinocket
- Nasson Health Care**
Springvale • North Berwick
- Penobscot Community Health Care**
Bangor • Brewer • Old Town
Belfast • Winterport • Jackman
- Pines Health Services**
Caribou • Presque Isle • Van Buren
- Sacopee Valley Health Center**
Porter
- St. Joseph Healthcare**
Bangor • Brewer • Hampden